

OPERATION SAFEGUARD

GENERAL INDICATORS OF CRIMINAL OR TERRORIST ACTIVITIES

What Should I Consider Suspicious?

- Physical surveillance, which may include note taking or the use of binoculars, cameras or maps near key facilities.
- Behavior which appears to denote planning for terrorist activity, such as mapping out routes, playing out scenarios, monitoring key facilities and timing traffic flow or signals.
- Attempts to gain sensitive information regarding key facilities, security procedures or personnel through personal contact or by telephone, mail or e-mail.
- Attempts to acquire supplies: explosives, weapons, ammunition, dangerous chemicals or other materials to use in an attack; or official vehicles, uniforms, badges, access cards or identification to gain entry to key facilities.
- Stockpiling suspicious materials or abandoning potential containers for explosives (e.g., vehicles or suitcases).
- Using cash for large transactions or a personal credit card in someone else's name
- Attempts to access restricted areas or to penetrate/test physical security and response procedures at key facilities.
- Presence of individuals who do not appear to belong in the workplace, business establishment or near a key facility.
- Acting nervous, impatient or suspicious when acquiring materials, or trying to gain information or access to buildings.

What Should I Do?

If You Observe Suspicious Activity:

- **DO NOT** take direct action.
- **DO NOT** confront the individual.
- **DO NOT** reveal your suspicions.
- **DO** record as many details as possible.
- **DO** notify appropriate authorities as soon as possible.

Describing Suspicious Behavior:

- **WHO** did you observe?
- **WHAT** did you see? Be specific.
- **WHERE** did you see it?
- **WHEN** did you see it?
- **WHY** is it suspicious?

Alone each indicator can result from legitimate activities or criminal activity not related to terrorism; however, multiple indicators combined with other information could suggest a terrorist threat.

Your impressions and assessment based upon your professional business experience are valuable and should help guide you in determining if a customer request, a fact pattern or set of circumstances is unusual.

Please remember that the conduct itself does not have to be criminal for you to report it to the New York State Toll-Free Tips line. It may be contacted 24-hours a day, seven days a week by calling:

1-866-SAFE-NYS
1-866-723-3697